



FEA Reference Model Mapping Quick Guide (FY08 Budget Preparation)

July 2006



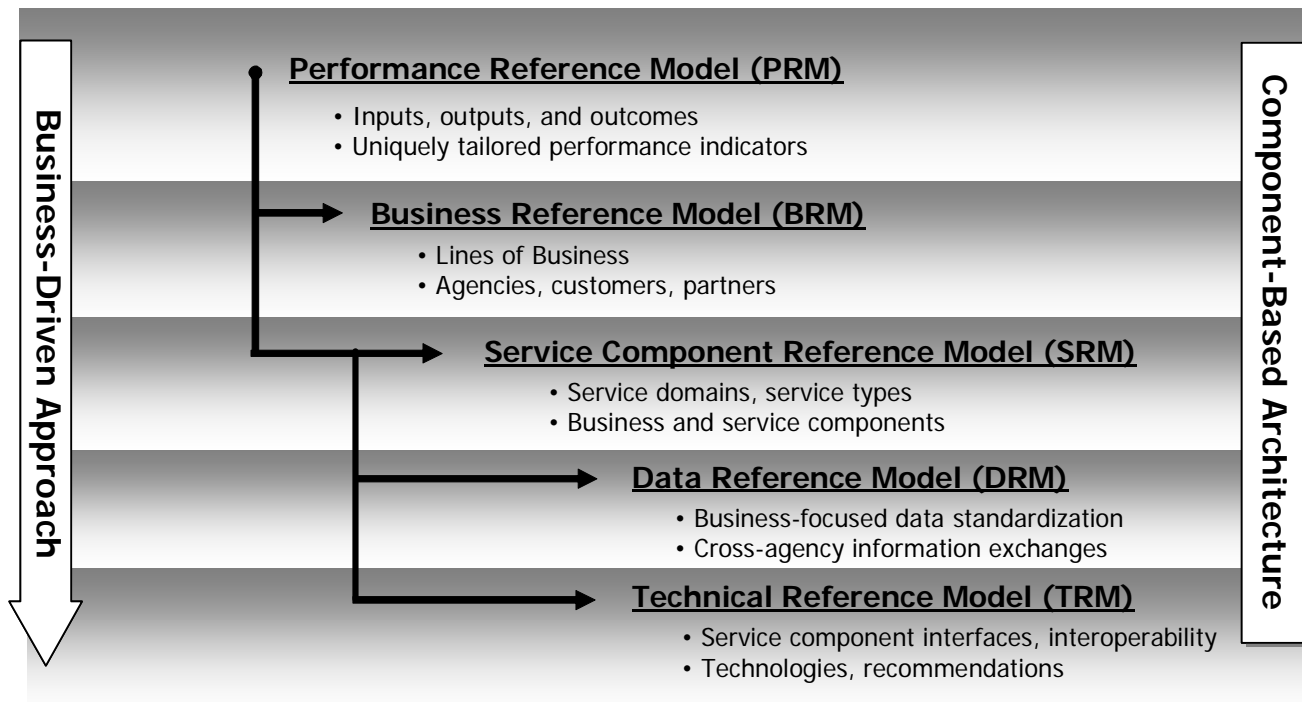
To transform the Federal government to one that is citizen-centered, results-oriented, and market-based, the Office of Management and Budget (OMB) has developed the Federal Enterprise Architecture (FEA), a business-based framework for government-wide improvement.

Federal Enterprise Architecture FY08 Reference Model Mapping Quick Guide

Overview

The Federal Enterprise Architecture Framework equips OMB and federal agencies with a common language and framework to describe and analyze investments, enhance collaboration and ultimately transform the Federal government into a citizen-centered, results-oriented, and market-based organization as set forth in the President's Management Agenda (PMA).

The FEA consists of a set of interrelated "reference models" designed to facilitate cross-agency analysis and the identification of duplicative investments, gaps and opportunities for collaboration within and across agencies. Collectively, the reference models comprise a framework for describing important elements of federal agency operations in a common and consistent way. Through the use of this common framework and vocabulary, agency investments can be better managed and leveraged across the federal government.



Starting Out

Start out by gathering the required materials:

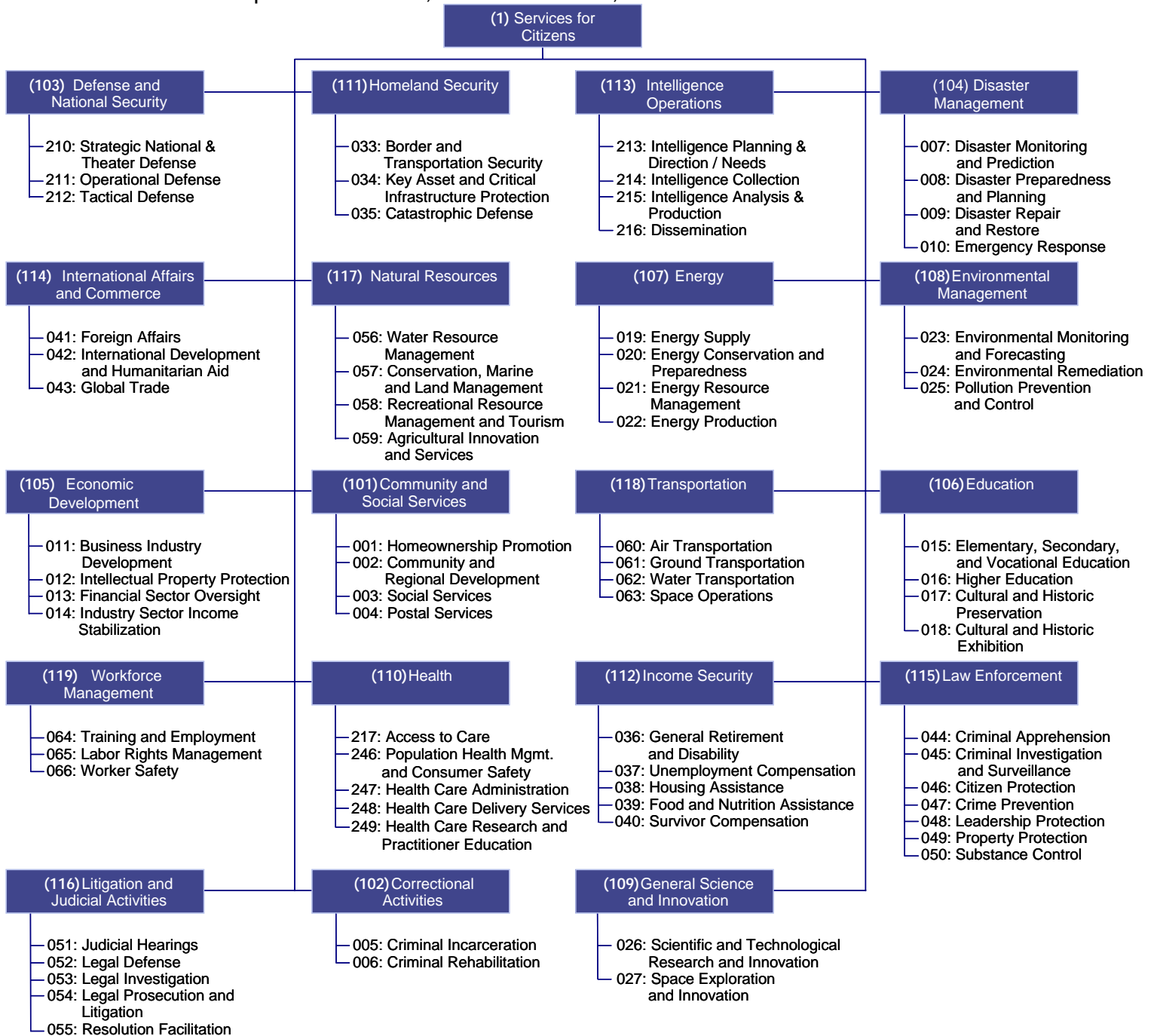
- Agency EA
- Strategic Plan
- IRM Strategic Plan
- Performance Plans
- Agency Investment Plans

Step 1 – Identifying Lines of Business and Sub-Functions (BRM)

The BRM provides a framework facilitating a functional (not organizational) view of the federal government's lines of business (LoB's). Following are graphical representations of the BRM by Business Area to help Agencies identify BRM mappings to complete the Exhibit 53 of OMB Circular A-11.

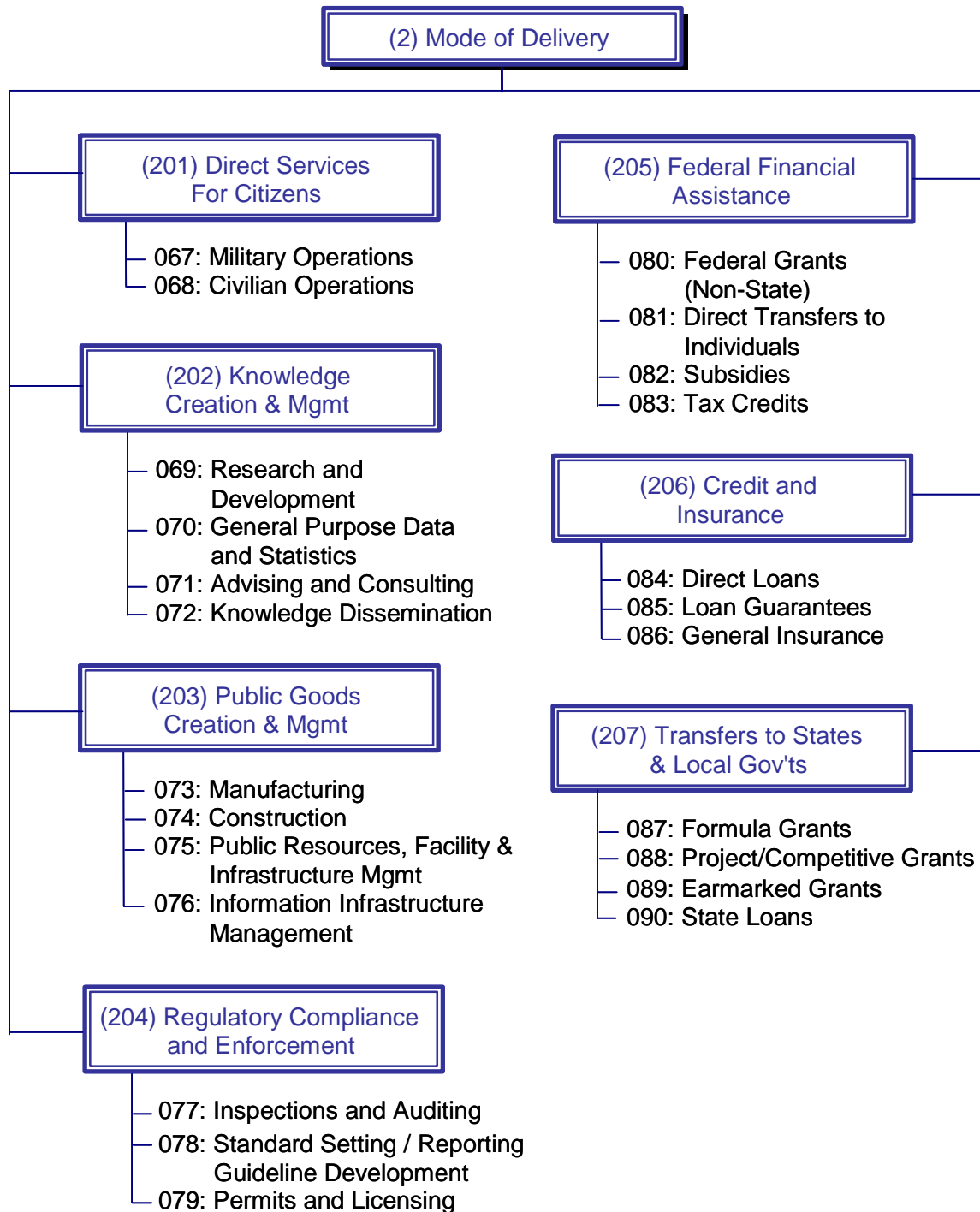
Services for Citizens

The Services for Citizens Business Area describes the mission and purpose of the federal government in terms of the services it provides both to, and on behalf of, the American citizen.



Mode of Delivery

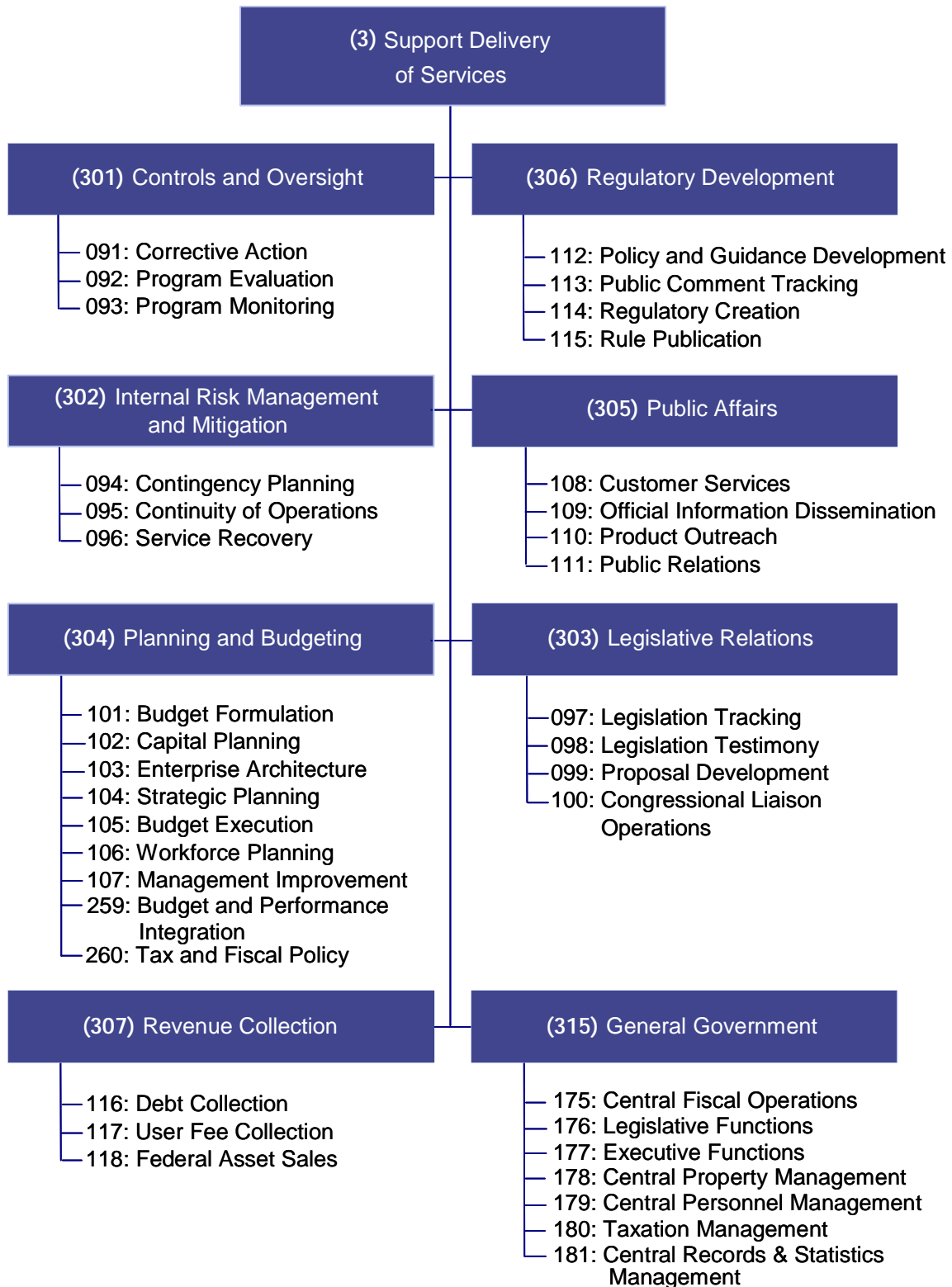
The Mode of Delivery Business Area represents the vehicle the federal government utilizes to deliver its Services to Citizens.



Note: "Mode of Delivery" LoBs and Sub-functions are not valid as a primary FEA mapping on the Exhibit 53.

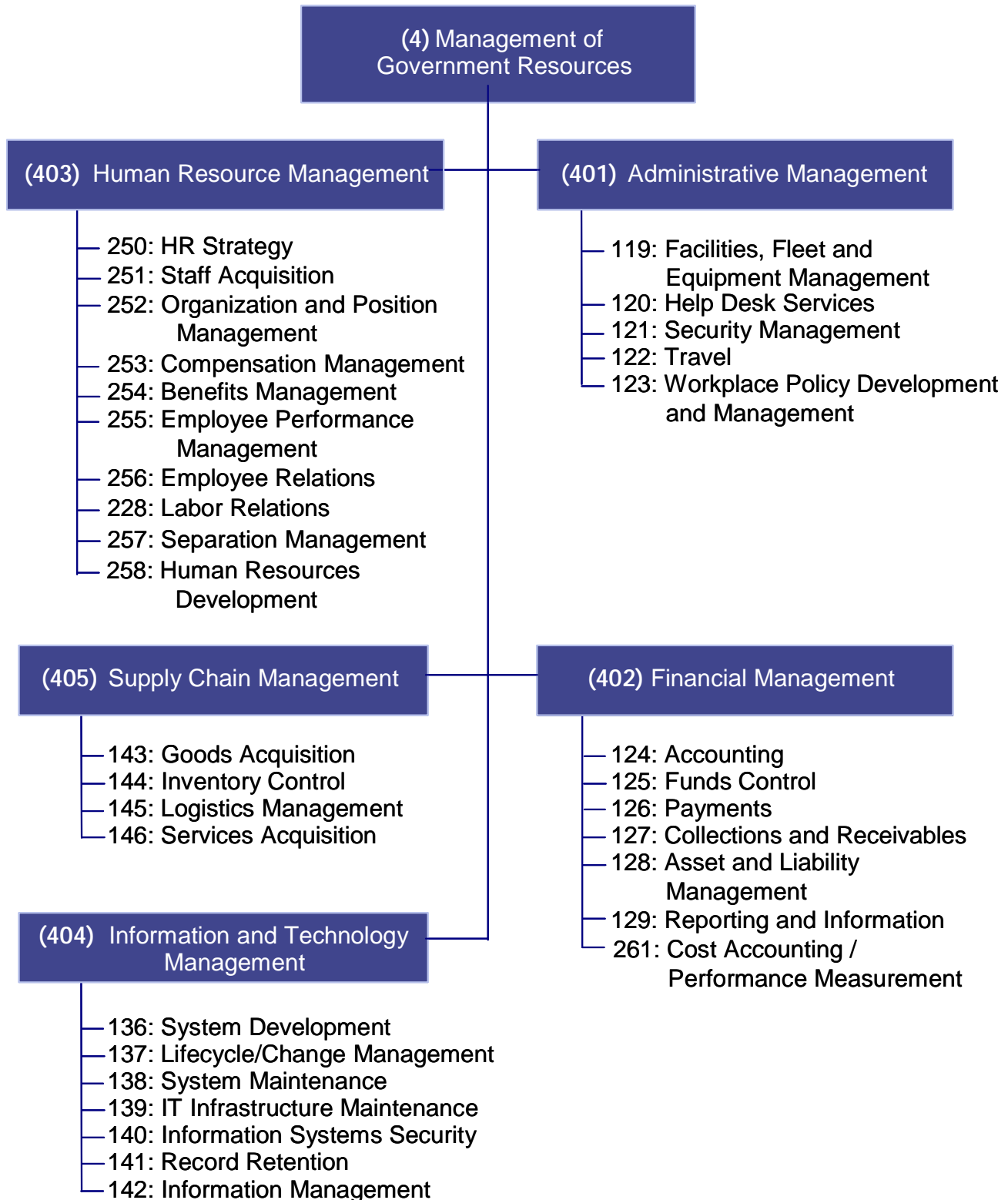
Support Delivery of Services

Support Delivery of Services Business Area provides the critical policy, programmatic and managerial foundation to support federal government operations.



Management of Government Resources

Management of Government Resources Business Area refers to the support activities enabling the government to operate effectively and efficiently.



Step 2 – Completing Table 2 (PRM)

The PRM provides a common language enabling an agency EA to link investments to the agency's ability to achieve agency and program performance objectives.

PRM Measurement Areas and Categories



The PRM is structured around Measurement Areas, Measurement Categories, Measurement Groupings, and Measurement Indicators.

Measurement Areas – The high-level organizing framework of the PRM capturing aspects of performance at the output levels. This layer is directly linked to the performance objectives established at the agency and program levels. The PRM for FY08 includes four measurement areas: Mission and Business Results, Customer Results, Processes and Activities, and Technology.

Measurement Categories – Collections within each measurement area describing the attribute or characteristic to be measured.

Measurement Groupings – Further refinement of categories into specific types of measurement indicators. For the Mission and Business Results Measurement Area, these groupings align to the Sub-functions of the BRM.

Measurement Indicators – The specific measures, e.g., number and/or percentage of customers satisfied, tailored for a specific BRM Line of Business or Sub-function, agency, program, or IT initiative.

Step 3 – Choosing Service Types and Components (SRM)

The SRM provides a framework classifying Service Components according to the capabilities they provide to business functions. Following are graphical representations of the SRM (by Service Domain) to help Agencies complete the Enterprise Architecture section of the Exhibit 300.

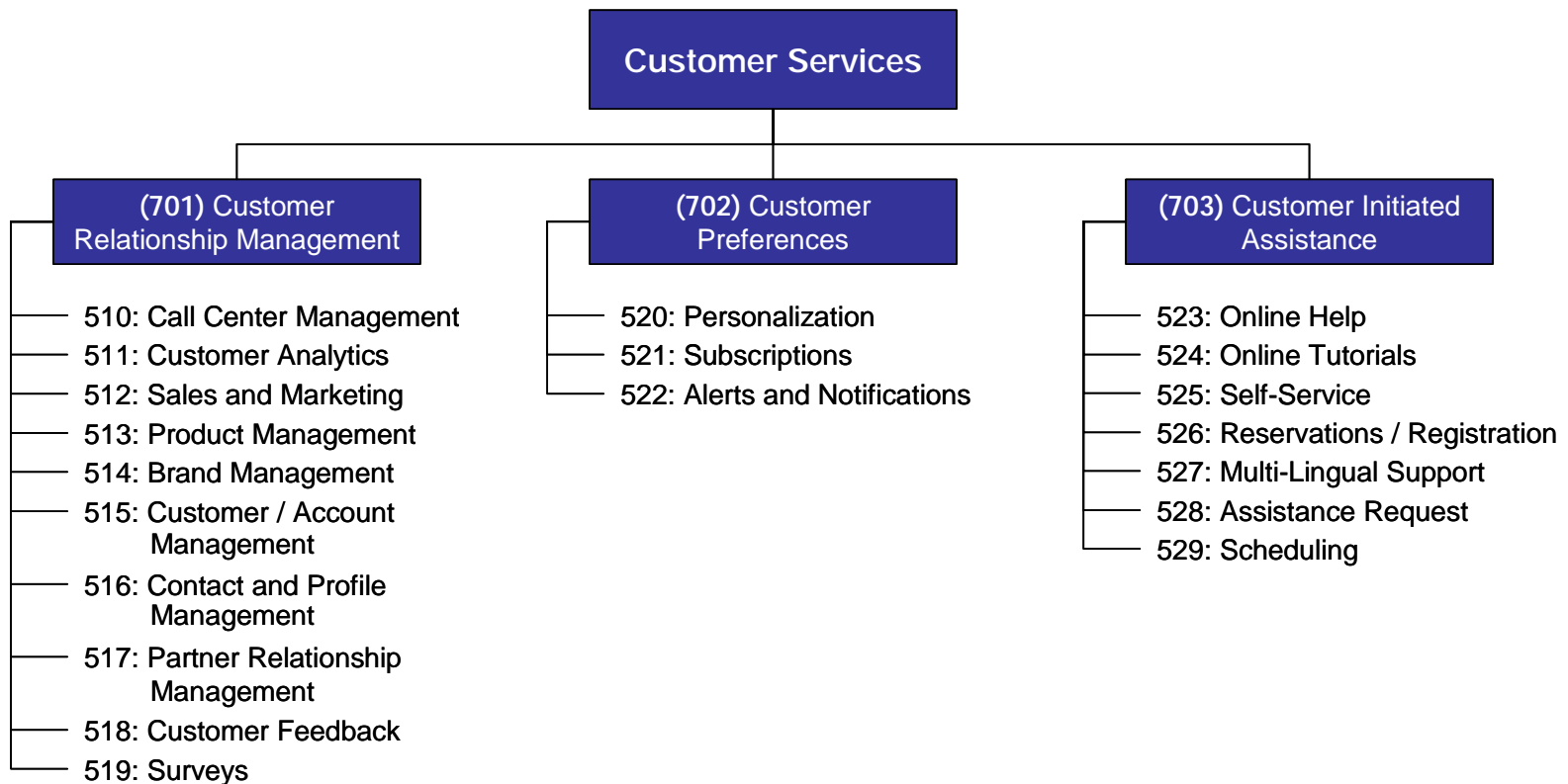
SRM Service Types and Service Components can now be used as the primary FEA mapping for an investment on the Exhibit 53. This allows investments providing cross-cutting services for multiple Lines of Business or Sub-Functions to be able to reflect the service they provide versus alignment to a specific BRM Line of Business and Sub-function.

Agencies can use the following codes in the Service Component column to indicate if an investment provides multiple service components within a service type:

- 500 – Delivers all service components within the service type
- 501 – Delivers more than one service component within the service type

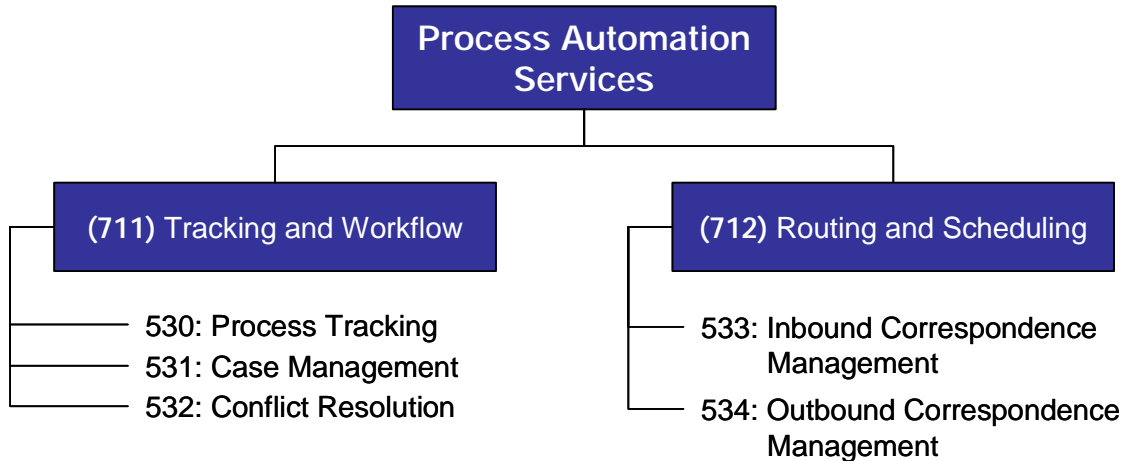
Customer Services

The Customer Services Domain defines the set of capabilities directly related to an internal or external customer, the business's interaction with the customer, and the customer-driven activities or functions.



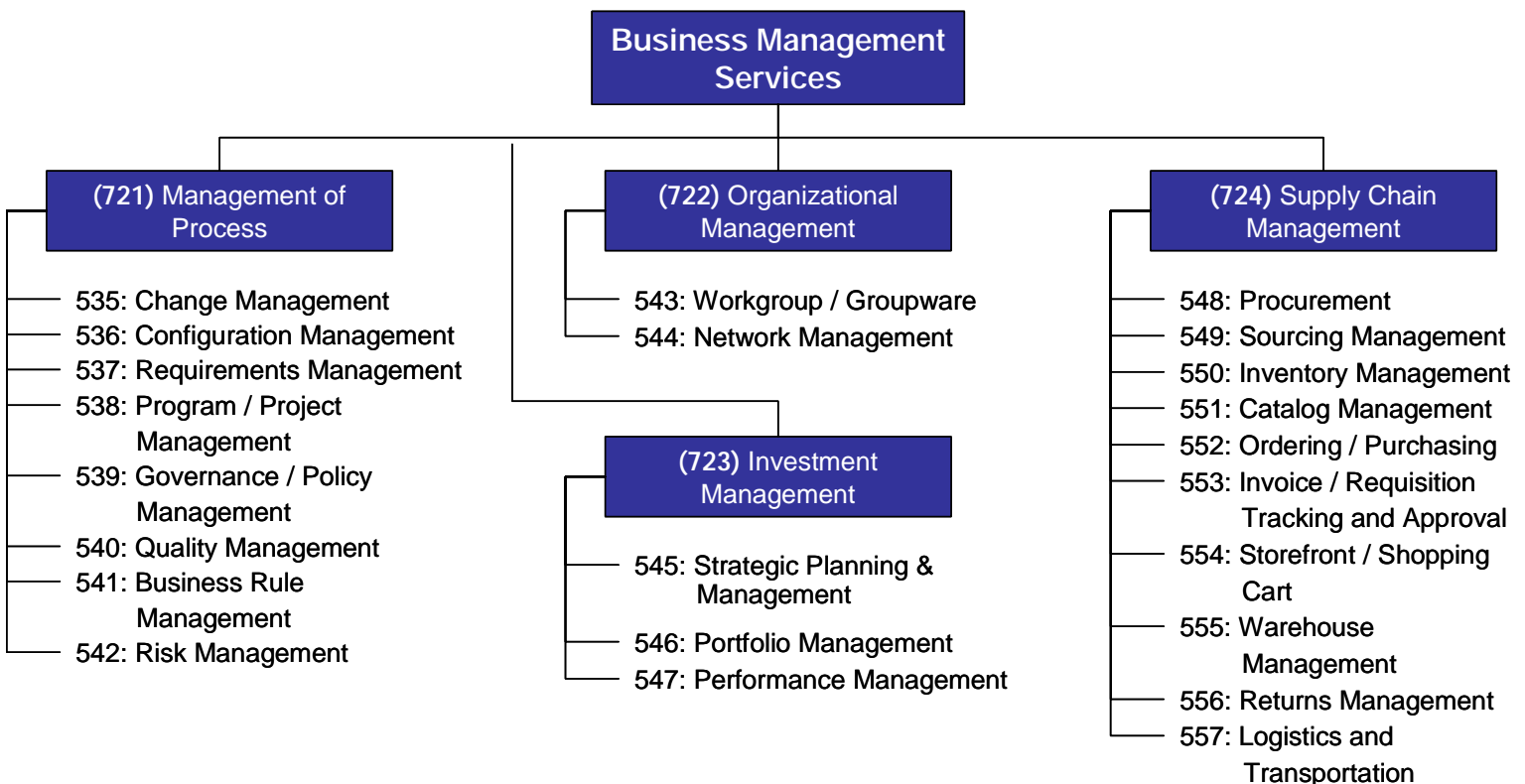
Process Automation Services

The Process Automation Services Domain defines the set of capabilities supporting the automation of process and management activities to assist in effectively managing the business.



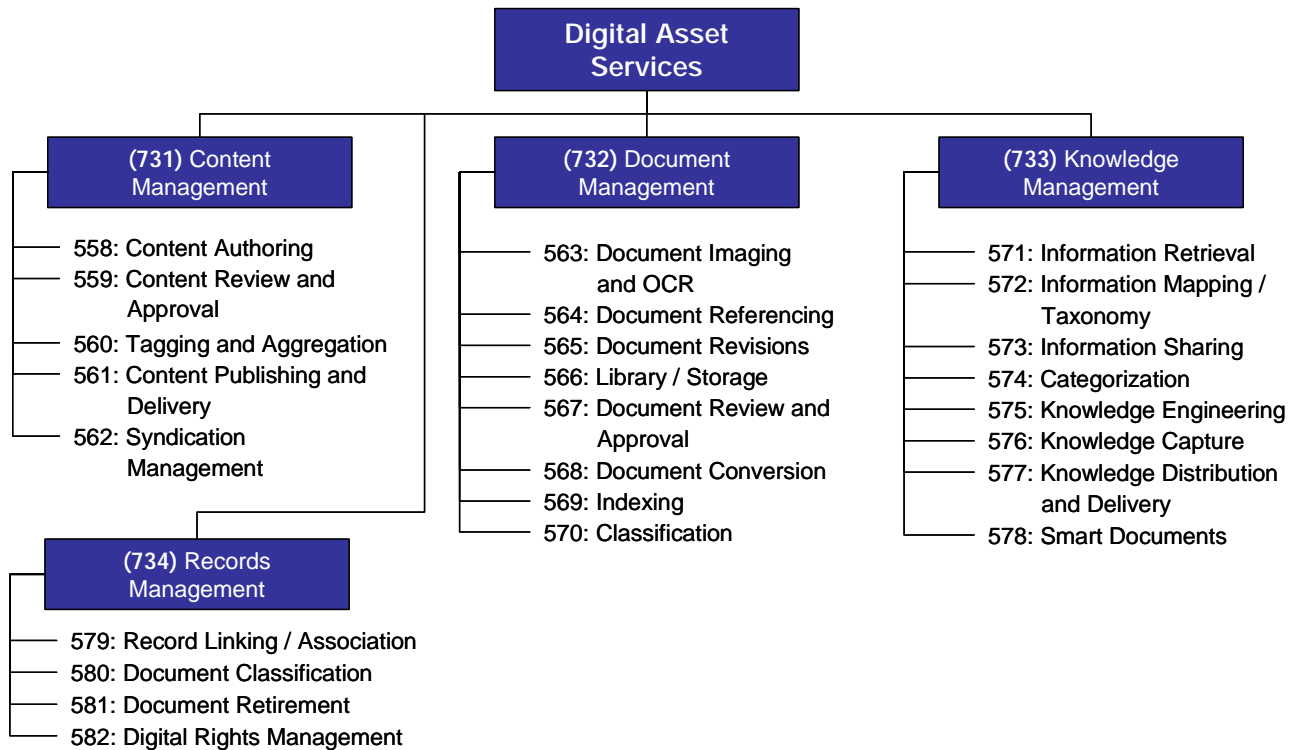
Business Management Services

The Business Management Services Domain represents those capabilities and services necessary for projects, programs and planning to be successfully managed within a business operation.



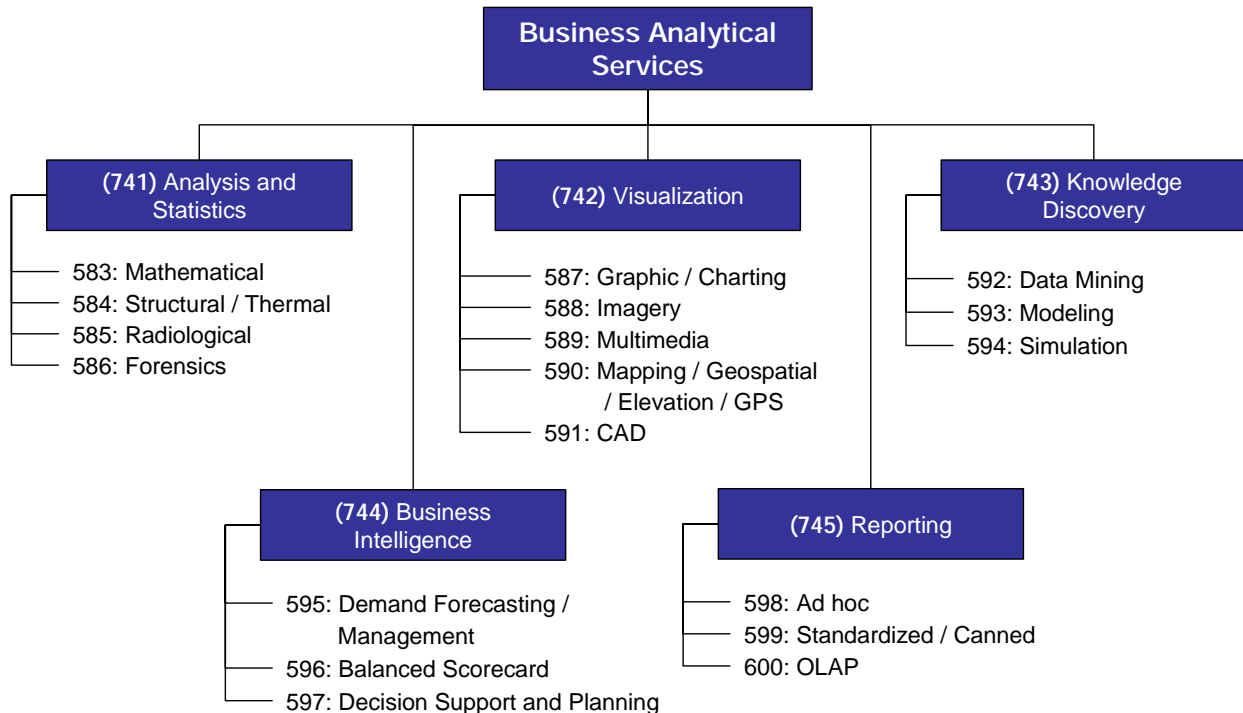
Digital Asset Services

The Digital Asset Services Domain defines the set of capabilities supporting the generation, management, and distribution of intellectual capital and electronic media across the business and extended enterprise.



Business Analytical Services

The Business Analytical Services Domain defines the set of capabilities supporting the extraction, aggregation, and presentation of information to facilitate decision analysis and business evaluation.



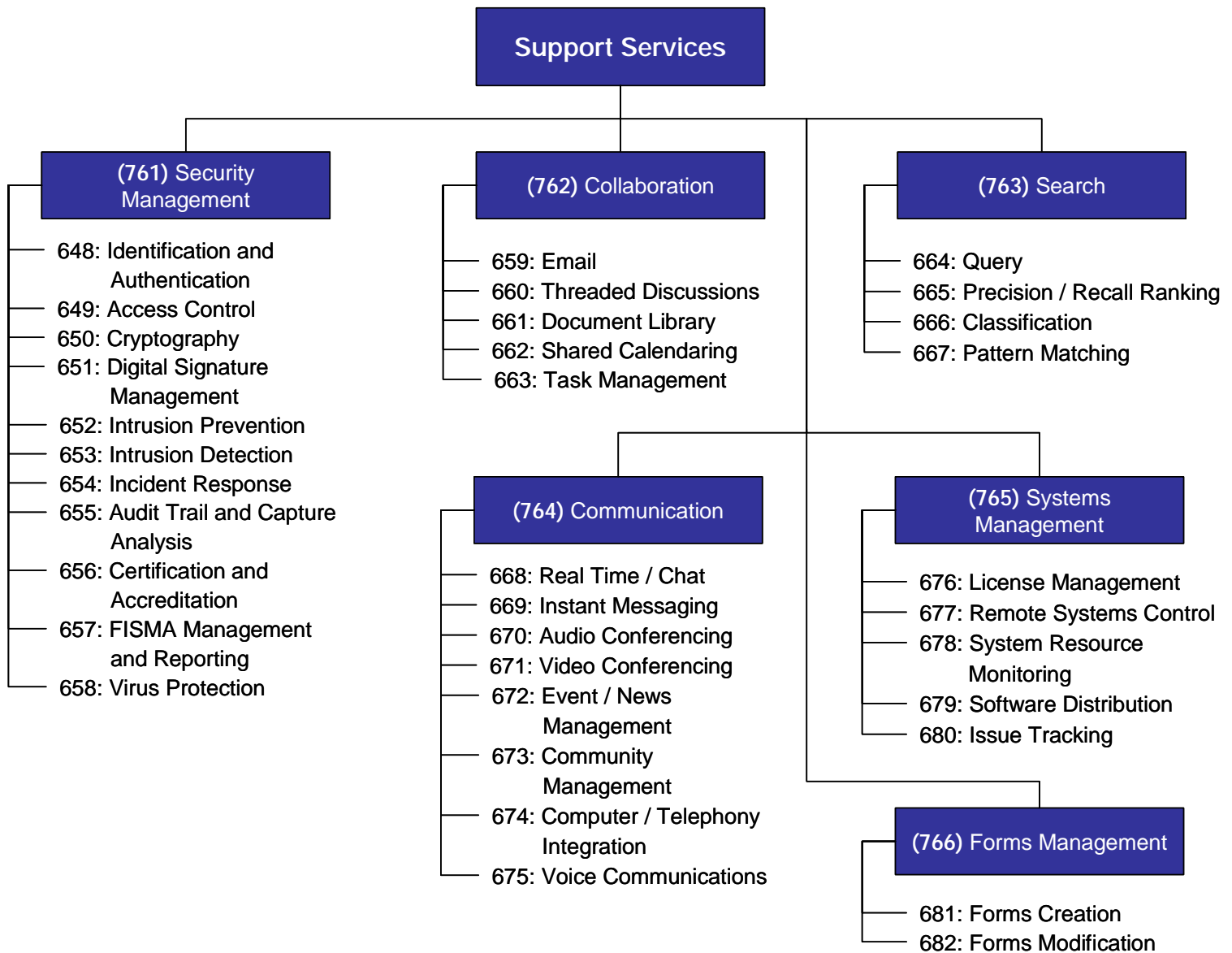
Back Office Services

The Back Office Services Domain defines the set of capabilities supporting the management of enterprise planning and transactional-based functions.



Support Services

The Support Services Domain defines the set of cross-functional capabilities able to be leveraged independent of Service Domain objective and/or mission.



Step 4 – Selecting Technical Support (TRM)

The TRM provides a framework to describe how standards and technologies support the secure delivery, exchange, and construction of Service Components.

To demonstrate how a major IT investment aligns with the FEA Technical Reference Model (TRM), list the Service Areas, Categories, and Standards supporting the IT investment. For more information on the TRM, go to www.egov.gov

Service Access and Delivery			
Access Channels	Delivery Channels	Service Requirements	Service Transport
Web Browser	Internet	Legislative / Compliance	Supporting Network Services
Wireless / PDA	Intranet	Authentication / Single Sign-on	Service Transport
Collaboration / Communications	Extranet	Hosting	
Other Electronic Channels	Peer to Peer (P2P)		
	Virtual Private Network (VPN)		

Service Platform and Infrastructure		
Support Platforms	Delivery Servers	Hardware / Infrastructure
Wireless / Mobile	Web Servers	Servers / Computers
Platform Independent	Media Servers	Embedded Technology Devices
Platform Dependent	Application Servers	Peripherals
Software Engineering	Portal Servers	Wide Area Network (WAN)
Integrated Dev.Environment	Database / Storage	Local Area Network (LAN)
Software Configuration Mgmt	Database	Network Devices / Standards
Test Management	Storage	Video Conferencing
Modeling		

Component Framework			
Security	Presentation / Interface	Business Logic	Data Management
Certificates / Digital Signature	Static Display	Platform Independent	Database Connectivity
Supporting Security Services	Dynamic Server-Side Display	Platform Dependent	Reporting and Analysis
	Content Rendering	Data Interchange	
	Wireless / Mobile / Voice	Data Exchange	

Service Interface and Integration		
Integration	Interoperability	Interface
Middleware	Data Format / Classification	Service Discovery
Enterprise Application Integration	Data Types / Validation	Service Description / Interface
	Data Transformation	

Note: In the TRM table in the Exhibit 300, agencies should indicate the SRM Service Components supported by the TRM Service Standards listed. Agencies should provide information on the vendor and product mapped to the Service Standard in the "Service Specification" field.

Additional Comments

The purpose of this guide is to help agencies map their investments to the FEA reference Models, especially for completing the Exhibit 53 and Exhibit 300 in OMB Circular A-11.

For Exhibit 53 Mappings:

- The primary mapping to the FEA reference models is no longer included as part of the UPI code; instead, it is captured in columns called “Primary FEA Mapping (BRM or SRM)” in the Exhibit 53.
- Agencies should map investments to the FEA BRM based on the function of the investments; *not* the function of the program or mission of the agency. If the investment provides a service supporting multiple business functions, agencies can map the investment to the SRM.
- Though an IT investment can have a number of valid mappings to the BRM or SRM, the primary mapping should be the line of business and sub-function (BRM) or the service type and service component (SRM) it most directly supports.
- Agencies can use the following codes in the Service Component column to indicate if an investment provides multiple service components within a service type: (500) delivers all service components within the service type or (501) delivers more than one service component within the service type.
- The BRM “Mode of Delivery” business area is not valid for primary FEA mappings.
- Agencies should not use the “Information and Technology Management” (404) and “Administrative Management” (401) mappings for investments supporting mission-specific functions. Investments should be mapped to the appropriate mission-specific line of business and sub-function of the BRM.

For Exhibit 300 Mappings:

- If an agency service component is not already represented by a Service Component in the FEA SRM, please enter “NEW” in the “FEA SRM Component” field and provide a name and description in the “Agency Component Name” and “Agency Component Description” fields in the Exhibit 300.
- In the TRM table in the Exhibit 300, agencies should indicate the SRM Service Components supported by the TRM Service Standards listed. Agencies should provide information on the vendor and product mapped to the Service Standard in the “Service Specification” field.

For More Information:

- Agencies should refer to the updated FEA Reference Model documentation for FY08 located on www.egov.gov. These include:
 - Consolidated Reference Model (CRM) Version 2.0
 - CRM Version 2.0 Revisions Summary document
- For guidance on completing the Exhibit 300 and Exhibit 53 for the FY08 budget year, see OMB Circular A-11, available at http://www.whitehouse.gov/omb/circulars/a11/current_year/a11_toc.html.

Contact Information

For additional information please visit the FEA PMO website:

www.egov.gov

For any questions/comments, e-mail the Federal Enterprise Architecture Program
Management Office (FEA PMO) at:

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